

## CORE POLICY 6/22/2020

ALL CUSTOMERS Must Understand and Agree to The core Policy Below. If you have questions, please feel free to call us at 901.553.9847 or email [office@diesel911.com](mailto:office@diesel911.com)

Core charges will be paid UP FRONT ACCORDING TO OUR CORE PRICE FOR YOUR ENGINE. IF YOU CHOOSE TO SEND YOUR CORE IN FIRST THERE IS NO FEE CHARGED UP FRONT.

BY BUYING YOU AGREE TO HAVE THE ENGINE CORE READY FOR PICKUP AND RETURN TO US WITHIN 30 DAYS OF RECEIVING THE ENGINE. FAILURE TO DO SO WILL VOID YOUR WARRANTY.

IN THE EVENT THAT YOU HAVE NO CORE OR THE CORE IS NO GOOD YOU WILL BE HELD RESPONSIBLE FOR THE FULL CORE FEE ASSOCIATED WITH YOUR BUILD. THE CORE MUST HAVE NO VISIBLE CRACKS OR HOLES AND ROTATE 360 DEGREES. YOUR CORE WILL BE INSPECTED AND MUST MEET DIESEL DOCTOR OF TN/ CHOATE ENGINEERING PERFORMANCE SPECIFICATIONS TO DEEM IT A GOOD USABLE CORE. THE CORE ENGINE MUST BE SHIPPED TO DIESEL DOCTOR OF TN IN SHRINK WRAP ON A NON-RETURNABLE WOODEN PALLET.

THE INSPECTION OF YOUR CORE TAKES APPROXIMANTLY BEWTEEN 2 WEEKS AND 30 DAYS. ONCE INSPECTED APPROPRIATE CORE FEES WILL BE KEPT AND THE BALANCE REMAINING WILL BE REFUNDED PROMPTLY BY THE METHOD IT WAS PAID.

WE REQUIRE A LIKE FOR LIKE CORE- THIS MEANS IF WE SEND YOU A LONG BLOCK WE REQUIRE EVERYTHING FROM YOUR CORE LONG BLOCK TO BE USABLE AND MACHINABLE.

IN THE EVENT YOUR CORE ENGINE IS NOT RETURNED WITHIN THE SPECIFIED TIME YOU WILL BE SUBJECT TO A RESTOCKING FEE OF 40%.

Thanks,

Diesel Doctor of TN/ Choate Engineering Performance